



## **Advice for Home Owners Affected By the Floods**

Nottinghamshire County Council Trading Standards are warning householders within Nottinghamshire who have been affected by the floods to be extra vigilant when dealing with potential traders and insurance management companies who appear out of the blue, without prior appointment. Homeowners are advised to speak to their insurance company before engaging any company offering to repair flood damage and be aware of companies offering a 'quick fix solution'. Please follow our standard advice which is not to deal with cold callers. Legitimate insurance companies should be registered with the Financial Conduct Authority so you can ask for proof of this.

Having your home flooded is devastating enough, without risking being ripped off by unscrupulous people, prepared to profit from other people's misery. If you have any concerns about cold callers or if you need consumer advice then please contact the Citizens Advice Consumer Service on 03454 04 05 06.

Message sent by Nottinghamshire County Council, Trading Standards Officer.