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| Whirlpool Initiates Recall For 21 Further Washing Machine Models |

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| Nottinghamshire County Council’s Trading Standards Team is reminding consumers to check their appliances following a further recall of Whirlpool washing machines. Last December, the manufacturer announced Hotpoint and Indesit washing machines that were made between 2014 and 2018 were affected by a door lock defect which may cause the machine to catch fire. According to the Office for Product Safety and Standards (OPSS), Whirlpool has identified a further 55,000 machines - Hotpoint and Indesit brands - impacted by this fault.  Anyone with an appliance of this nature is urged to check whether it is affected by the recall using the Whirlpool model checker at https://washingmachinerecall.whirlpool.co.uk or by contacting the Whirlpool customer service team on 0800 316 1442. During this time, consumers will be concerned about undertaking a product recall during the pandemic lockdown. The Chartered Trading Standards Institute urges Whirlpool to act swiftly and take all steps necessary to rectify this situation while adhering to the Government guidance during lockdown. In the meantime, the Office for Product Safety and Standards (OPSS) is asking the public to unplug affected machines and contact Whirlpool immediately. It is important to take note of any recalls on household appliances, and if you are unsure of whether your appliance is subject to a recall, we always advise you to check with the manufacturer.  For consumer advice please contact the Citizens’ Advice Consumer Service on 03454 04 05 06.   |
| ***Message Sent By***Tim Watson (Nottinghamshire County Council, Trading Standards Officer, Nottinghamshire) |