

Clicksilver Connections has been set up to respond to the digital needs of those feeling isolated during the Coronavirus pandemic.

Business in the Community, working in partnership with companies Capital One, Pfizer and DAC Beachcroft, is offering free digital help for anyone who needs it.

If you have a tablet, laptop or phone and do not know how to use it, or you need help with a specific area of technology, business mentors are trained and ready to help you.

The Clicksilver Connections programme allows participants access to four weeks of one to one mentoring with a business professional who has volunteered their time to support. Each session takes place on a Wednesday afternoon between 12pm and 1pm.

The sessions are designed around the needs of the participant and will be flexible and adapted to the current climate. Helpful advice on many topics such as:

- Skype, Facetime, Facebook
- email
- community support groups
- online shopping and payments
- useful websites
- computer settings
- getting online.

Participants can either self-refer or be referred by an organisation. Registration can take place in a few ways:

- **[Complete the referral form](#)** and provide a brief description of what help is required. A call with then be arranged within 48 hours to discuss further (open 24 hours)
- **Email** [Clicksilver@bitc.org.uk](mailto:Clicksilver@bitc.org.uk) (open 24 hours)
- **Telephone** 07725 638 007 or 07921 494 069 (Monday to Friday 9am to 5pm).