

# How to report an incident to us

is the emergency contact number and is available 24 hours a day, seven days a week.

Call 999 from a mobile If you can't speak or answer questions, and we suspect that you may be in danger, we can make further enquiries to recontact and/or trace you.



### Call 999 from a landline

If you can't speak or answer questions, and we suspect that you may be in danger, we can make further enquiries to recontact and/or trace you

For British Sign Language (BSL) users, please use our video relay service where an interpreter will help you report the crime to us.

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Our live chat service is available from 7am to 10pm, seven days a week. You can use this service to report crime and get advice and information.

If you would like to report a non-emergency incident you can get **REPORT ONLINE** general advice, report matters online and also find details regarding your neighbourhood policing team all via our website.

is the non-emergency contact number and is available 24 hours a day, seven days a week.

## You can report a range of non-emergency issues such as:



Your car has been stolen



Your property has been damaged



You suspect drug use or dealing



You want to report a minor traffic accident

If you have a hearing or speech impairment, use our textphone service on 18001 101.

